



Risk Management Considerations for Tours of Water Treatment Plants and Wastewater Treatment Plants

Water treatment and wastewater treatment plant tours are becoming more common especially for high school or community college student taking related courses.

Staff must understand the duty of care owed to visitors. Consider the following in order to keep visitors safe:

- Safety gear consisting of proper vests, hard hats and safety glasses should be provided for all visitors.
- If there are areas of the facility that pose a high degree of risk, those areas should be avoided.
- Facilities should be locked or fenced to ensure the security of all personnel.
- Computers and control systems should be inaccessible to visitors and password protected.

- Reduce slip and fall hazards by ensuring the floor surfaces are dry and avoid inherently wet areas.
- Continuously supervise the tour and ensure a good staff-to-visitor ratio in order to answer questions and ensure everyone stays with the group.

Plant tours are not discouraged overall but safety in doing so is mandatory.

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