



Risk Management Tips for Fraudulently Induced Transfer Social Engineering Fraud

1. Implement and follow strong financial controls, such as 2nd authorization; no payment of invoice until the invoice is approved by whoever ordered the goods or contracted for the service; never pay on the basis of a rushed email; never pay from a statement – always ask for the original invoice from the vendor and proof of authorization for the service/goods.
2. Fraudsters can easily setup a fake email address that resembles yours. Always double check the email address.
3. Never make any changes to a vendor's or client's banking information based on an email or telephone call. Always verify the change with the vendor by calling them on the number/emailing them on the address in your file. Ignore the telephone number or email address they've used in the email request.
4. If you receive a request for a rush payment especially on a Friday afternoon or first thing in the morning, check the email very carefully and follow your established protocols. Rushed requests are common when perpetrating fraud.
5. If an email is received from a senior executive of your firm asking for a payment to be made, verify with finance before you pay. If no one is available, call the executive on their cellphone. They will appreciate the call.
6. Create an environment that promotes caution and have established financial protocols.
7. Train all employees on your financial protocols.
8. Purchase the appropriate insurance coverage.

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